

Accountability Starts with You.

SURGERY PARTNERS ACTION LINE



Confidential. Easy-to-Use. Always Available.

When questions and concerns arise, the answers are not always clear. You have a responsibility to speak up - and a right to safe methods of doing so. Surgery Partners Code of Conduct explicitly prohibits retaliation or harassment for reporting concerns in good faith

Sometimes it is difficult to know when to report a concern and ask for help.

A good rule of thumb is to report those concerns that you believe:

- May violate a law (i.e. Medicare/Medicaid Fraud and Abuse; HIPAA Privacy/Security Violations; Stark or Anti-Kickback)
- May violate a policy or procedure at your facility (i.e. Drug/Alcohol Abuse; Health, Patient Safety, Billing Policies)
- Something about the facts and/or circumstances just feels wrong
- Would cause damage to the reputation of your facility if this was reported to the public through the news media or social media
- You would be embarrassed for people to know that you worked at this facility if what is concerning you was public knowledge

Use Our Core Values As a Compass:



Surgery Partners Compliance Contact

Office of Compliance General Email:
compliance@surgerypartners.com

Office of Compliance SharePoint Page:
https://surgerypartners.sharepoint.com/sites/CM_Compliance

Surgery Partners Action Line Phone:
1-877-363-3069

Surgery Partners Action Line Web Reporting:
<https://spactionline.ethicspoint.com>

Your Facility Compliance Contact:



Report any violations or get more information by contacting the hotline:

877-363-3069

<https://spactionline.ethicspoint.com/>

HHS OIG Confidential Fraud Hotline:
1-800-HHS-TIPS (1-800-447-8477)